

DEBBIE CAKNIS

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Dear Client

Thank you for your enquiry.

By way of explanation, a single consultation is a one- communication session with feedback; either verbal (recorded) or written (typed). The following are the consultation options I have to offer:

1. Remote communication with the animal from a photograph to address specific issues/questions, with **verbal** feedback. We will set up a time when you can phone me for feedback from the session. During our conversation you will have the opportunity to take your own notes:
 - R700 per animal, per consultation
2. Remote communication with the animal from a photograph to address specific issues/questions. I will send **written** feedback:
 - R850 per animal, per consultation
3. A reading and healing session at **your home/ personal visit** with the animal:
 - R900 per animal, per consultation (Home visits are only done if the animal is homed no further than 20km from Hout Bay)Allow 2 hours for this consultation.

Price adjustments arranged if more than two animals.

4. Should you have any questions or in need of further support after your reading there is a billable amount of R200 per SMS/Whatsapp or phone call.

For a Remote Consultation it is not necessary to have a personal visit with the animal, as the photograph is sufficient to help me focus specifically on him/her. Neither the animal nor the human need do anything at the specific time of the reading.

In the event there are any changes in your pets condition and/or circumstances please ensure this is brought to my attention within 24 hours prior to the actual reading being done. This will ensure a current account of what the animal is experiencing.

If there is an indication that the animal would benefit from ongoing healing, the cost is R350 per **distance healing** session or R550 for a **home visit**, with an extra charge of R250 per additional animal. (home visits are only done with animals that reside within 20km from Hout Bay). This will be discussed with you after the initial

consultation. This price will include a brief monthly feedback session via email, SMS or telephone.

Please bear in mind that a remote reading/healing session takes **approximately 3 HOURS** to do, so it is really difficult to "fit" readings into my schedule at short notice.

Booking Process:

Once I have received you're an email from you with the completed consultation questionnaire I will contact you via email or Whatsapp/SMS with your time slot to do your remote healing – alternatively if home a visit is required and you in live in a 20km radius of Hout Bay, please provide me with a few time slots via Whatsapp/SMS (no emails please) that you have available and I will endeavor to slot you in accordingly, bearing in mind that I do not consult on a Monday or Saturday/Sunday.

Payment Policy:

As soon as the time slot has been confirmed for home visits, payment can be made in cash upfront – for EFT payments please settle 24 hours prior to the appointment unless otherwise arranged.

Please note ...

In spite of our best endeavor and although every attempt is made to ensure the accuracy and comprehensiveness of the information supplied, we make no guarantee about the accuracy or suitability of the information given to you in our consultation feedback.

Please email separately for banking details:

IMPORTANT ... please use your initials and surname plus the animal's name as a reference and forward your proof of payment to admin@zeropointhealing.co.za

Once you have read the Consultation Options Letter please complete the Consultation Questionnaire for the information I require from you before the remote consultation and forward to info@zeropointhealing.co.za.

I trust that this will be of assistance to you.

Light and love
Debbie